**THREE Comment on the continuing noise problems related to the Heights facility on Carey Road.**

Benjamin Allan Noise can be very detrimental to the enjoyment of one’s personal space and having a neighbour that is always noises is frustrating. Baptist Housing, Saanich, neighbours and other effected parties need to sit down and find solutions so that everyone has enjoyment of their own space.

Trevor Barry a - experienced this first hand today from parking lot of Sparwood apts where I was dropping off my flyers.

b - this is honestly a tricky one, ain’t it.  I’m wondering about noise-muffling windows on Heights…?   #needtolearnmore.

Susan Brice After speaking several times to the CRD I remain disappointed that noise continues to be a problem with the heat pump. We will focus on better outcomes for the building currently under construction.

Judy Brownoff Wish I could. I have pressed the issue, as have other colleagues. I want to ensure this does not happen again. I think we need to review and update our noise bylaw. Victoria’s bylaw has some nuances we might be able to look at.

Fred Haynes *The solution seems to be elusive, but it needs to be resolved.*

Shawn Newby I know your community has been concerned about this for a long time. It must be very frustrating. I understand that the noise coming from equipment on top of the building has tried to be reduced without much luck, but I will do what I can to work with the appropriate individuals to improve the situation further.

Teale Phelps Bondaroff I have a PhD in politics and international studies and run my own research consultancy, which conducts issue research for environmental NGOs. In this capacity I have volunteered my services to conduct research for a wide range of organizations here on Vancouver Island and around the world. I am currently working on a project investigating noise pollution here in the region, so this issue is important to me.

 Noise pollution negatively impacts our quality of life, and can even cause serious and long-term harm to our health. Urban noise is not inevitable; cities can minimize noise by altering infrastructure design and by enforcing and improving existing noise bylaws.

 The case of The Heights on Carey Road points to a need to not only monitor nuisance and acute noise incidents, but also for the ongoing monitoring of ambient noise levels. Where ambient noise levels are found to be at levels which impact people’s well being, measures should be taken to mitigate this noise.

 With respect to addressing noise pollution more generally in the district, I would work towards banning gas-powered leaf blowers, which will also help to limit greenhouse gas emissions, particle pollution, and soil degradation.

Art Pollard Noise issues are a problem. My understanding is that the peace and quiet of nearby residents was seriously disturbed particularly by the types of air conditioning unit used in the building. Shielding was applied and the decibel levels were reduced to 40db. It is quite frustrating when noise levels affect ones quality of life. I previously live in a bulding where a ceiling fan beneath my unit was well over the limit. Noise bylaws perhaps should be tightened up. But I understand the district is making efforts to ameliorate the issue.

Ned Taylor As we move forward, we need to use all tools and resources available to us to ensure that these kinds of issues are addressed and resolved, before developments are approved.

Rob Wickson *It is absolutely a shames that noise issue has not been resolved. Everyone has duty to be a good neighbour but despite all the promises nothing has been done. Pressure must be put on the CRD and other partners to fix this problem.*